Peninsula Agency on Aging (PAA) Details of Transportation to Non-emergency Routine Medical Appointments Current as of June 15, 2016

	Newport News, Hampton, Poquoson, York County	Williamsburg, James City County
Eligibility	60+, not on Medicaid or residing in assisted living/nursing home	60+, not on Medicaid or residing in assisted living/nursing home
Number of trips per week	Two	Unlimited
Request for transportation	Call (757) 873-0541 at least 7 days in advance	Call (757) 345-6166 at least 48 hours in advance
Appointments	Schedule appointments between 9:00 – 2:30	Schedule appointments between 8:30-4:30
Drivers	Will come door-to-door, but cannot climb steps/stairs. Will load walkers and wheelchairs into vehicle	Will come door-to-door, but cannot climb steps/stairs. Will load walkers and wheelchairs into vehicle
Aides	Personal aide can accommodate patient	Personal aide can accommodate patient
Cost	No charge; accepts donations	\$4.00 per trip/\$8.00 round trip